



(formerly The Department of Business Oversight)

Fact Sheet

California's Financing Authority- we license and regulate financial services, products, and professionals

such as:

- ❖ Chartered banks and credit unions
- ❖ California Finance Lenders
- ❖ California Residential Mortgage Lenders and Servicers
- ❖ Consumer and commercial loan companies
- ❖ Payday Lenders
- ❖ Escrow Agents
- ❖ And more

Full list of our licensees: <https://dfpi.ca.gov/licensees-and-regulated-industries/>

- ❖ Learn about us: <https://dfpi.ca.gov/>
- ❖ Report misconduct or submit a complaint: call our Consumer Services Office: 1-866-275-2677 or download complaint form: <https://dfpi.ca.gov/file-a-complaint/>
- ❖ Have a question about a DFPI licensee: email us: askdfpi@dfpi.ca.gov
- ❖ Interested in a publication or presentation: outreach@dfpi.ca.gov
- ❖ Subscribe to DFPI Outreach Newsletter: *Search for "CA DFPI"* and learn about DFPI news and updates, consumer alerts/advisories, upcoming events, and resources
- ❖ Property Assessed Clean Energy (PACE) program: Learn about the risks, laws, and answers to common questions: <https://dfpi.ca.gov/pace-program-administrators/pace>

Other Helpful Resources

- ❖ Federal Trade Commission (FTC): www.ftc.gov / Victim of Identity Theft : reportfraud.ftc.gov/ / DO NOT CALL Registry www.donotcall.gov
- ❖ Consumer Financial Protection Bureau (CFPB): www.consumerfinance.gov or 1-855-411-2372
- ❖ CA Department of Real Estate: Real Estate Fraud– www.dre.ca.gov
- ❖ CA Contractors State License Board: Contractor Fraud– www.cslb.ca.gov or 1-800-321-2752